

**Front Side of Bill**



40, Main Street, Georgetown.  
 For Customer Service: Call 226-2696  
 Visit our website: [www.gplinc.com](http://www.gplinc.com) to register for E-Billing and other services  
 VAT Reg. 010074231



To access our Automated Account Enquiry Service: Call 226-0783  
 To report Electricity Theft: Call or SMS 600-4475

**TAX INVOICE**

Billing Mth	Customer #	Account #	Reference #	Meter #	Bill Date	Due Date	Amount Due

Meter Type	Previous Date	Previous Reading	Current Date	Current Reading	Days	CT/PT Ratio	Tariff	Consumption	Prev 3 mths average

Transaction	Amount	See-overleaf for Bill explanation
<b>IMPORTANT</b>		
Payments made after the above BILL DATE will not be reflected on this Bill To avoid disconnection payment must be received on or before the DUE DATE		

DO NOT DETACH

Current Due Date	Past Due Charge	Current Charges	Total Charges

## Back Side of Bill

### **GUYANA POWER & LIGHT**

#### **Payment Policies**

##### **All Payments Are Due By The Due Date Printed On The Bill.**

In the event that service is disconnected for nonpayment, a reconnection fee will be charged in addition to the total outstanding balance.

GP&L reserves the right to charge interest on past due balances.

Where an account remains due ongoing and payable for three (3) months, GP&L reserves the right to rescind the contract and remove the company's meter, service line and all other service facilities.

#### **Cheque Policy**

Where cheques are dishonored, your account can be disconnected. GP&L will debit your account for the dishonored amount and reserves the right to debit your account with processing fee.

#### **Bill Explanation**

**Demand Charge:-** The Energy charge based on the highest demand, during any 15 to 30 minute interval that is measured in a billing period.

**Fixed Charge:-** The minimum amount payable irrespective of whether power is consumed for a post paid service.

**Energy Charge:-** The total number of units (KWH) consumed during a billing period multiplied by the rate per unit.

**Adjustment:-** Any addition to, or subtraction from your account for service related activities, payment adjustments, or corrections to energy consumption. Fixed and / or Demand Charges that result from an adjustment of energy consumption will be reflective of the period of the adjustment

**Current/Potential:-** This ratio represents the measured current which is proportional to the (CT / PT) Ratio current consumed by the customer.

**Places of Payment:-** All GPL Commercial Offices, Bill Express, Bill Direct, Guyana Post Office, SurePay, Mobile Money and the Commercial Banks.

#### **WhatsApp Meter Service**

Customer can submit their meter reading using our WhatsApp Meter read feature.

Take a photo of your meter showing the meter number and the reading during the read period as stated on your bill and WhatsApp it to our WhatsApp account # +592-608-8575.

GPL reserves the right to access your meter within a three (3) month period to verify reads submitted.

#### **Emergencies**

For Emergencies, contact us on the following numbers:

Essequibo Coast and Islands: **771-5015**

East Bank Essequibo, West Bank Demerara, West Coast Demerara: **226 2600 Ext 1**

East Bank Demerara, East Coast Demerara: **226 2600 Ext 1**

West Coast Berbice and East Coast Berbice: **333 2186**

**Calls will be recorded for quality purposes.**