GUYANA POWER & LIGHT INC

QUALITY POLICY

Our organization is committed to providing our customers with a quality electric service that meets and exceeds their expectations.

We will continually strive to improve our operations by assessing all risks and opportunities and shall comply with all applicable Legal, Regulatory, Statutory and Industrial requirements.

We will build and maintain mutually beneficial and rewarding relationships with all stakeholders.

We are committed to developing the requisite competencies of all of our employees as we aim to be a world-class electricity provider.

Authorized by: **Revision Date:**

..... January 24, 2025